



Text Donations: Terms & Conditions

General Terms and Conditions

This is a charity donation service. Your \$3 donation will be added to your next phone bill or taken from your pay-as-you-go credit, plus your standard network rate. 100% of all donations go to the Jane Goodall Institute New Zealand (JGINZ). Please note that you cannot donate using this service from outside of New Zealand.

The Rewind the Future Text to Donate platform runs from May 15- June 15, 2019. Any donations made after the 15th of June may go to another organisation.

JGINZ and the carefully chosen partners we work with on SMS cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem with any mobile telephone network or line, system, server, mobile provider or otherwise which may result in any SMS text being lost or not properly received.

Texted by mistake?

If you've texted to donate to the Jane Goodall Institute New Zealand by mistake you will have received a text back from JGINZ to confirm the donation. In this instance, you can claim a refund by contacting your mobile network provider directly. If your network will not refund the donation please contact us. However, we will not be able to make the refund until the text donation has cleared in our account, which could take over 90 days.

Permission to use the phone

If you are not the bill payer you must obtain permission from the actual bill payer before texting to donate.

Communications from JGINZ

JGINZ may occasionally contact you via SMS with updates. To opt out of future communication please contact us.

Disclaimer of liability

The Mobile Network Provider will not be liable in relation to any content of service provided to the Customer.

Data protection

Your data will be handled in accordance with the laws of New Zealand.

We will not share your information with any third party organisations except where we are required to do so by operation of law.

Contact Us

If you have any questions email us: info@janegoodall.org.nz